

NEEDS IDENTIFICATION FOR SOCIAL SERVICES BASED IN THE COMMUNITY

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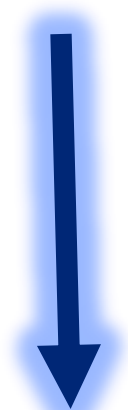
Content:

- Approaches for identification of needs of social services.
- How the identified problems have turned to social services in Bulgaria?
- Financing the creation of social services.
- Needs identification methods.

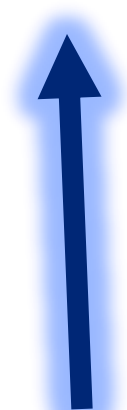


Approaches for identification of needs of social services

TOP - DOWN



BOTTOM - UP



Approaches for identification Needs analysis

Collection, processing and analyzing information :

- Systemizing statistical data;
- Summarizing and analyzing of data;
- Analysis of existing social services within the community;
- Analysis of the groups at risk;
- Prioritizing in correspondence to the national priorities;
- Elaboration of action plan and time schedule of the implementation of social services strategy.



Approaches for identification as part of the deinstitutionalization process

- Closing institutions results in requiring new types of social services;
- Proper defining of the types of social services based in the community which will replace the institution is crucial for the successful deinstitutionalization;
- The appropriating of social services for each client of the institution is done after individual work and finding the best solution for him/her.



Do not allow:

Deinstitutionalization by moving a client from one institution to another even if the conditions in the second one are better.



The logic of the model of creating new types of social services for deinstitutionalization of children:

- Returning the child in the biological family



IF NOT

- Placing the child in family of relatives or close



IF NOT

- Adopting



IF NOT

- Placing in foster family



IF NOT

- Placing in residential type of social service



Identification process by NGOs

As defender of the interest of a stakeholder group (at risk or citizens' group) the NGOs are:

- defining the problem after analyzing its importance, coverage, opportunities for solving it;
- preparing project/s or advocacy campaign;
- working on the opportunities to deliver high quality social services.



Identification process by potential clients of the social services

The clients:

- press the authorities for solving their problem;
- often propose solutions;
- These solutions differ in level of depth and expertise.



How the idea transforms to a social service?

- Decision of the Municipal Council (local Parliament);
- Official opinion of the Regional Directorate Social Assistance;
- Decision of the Agency for Social Assistance.



Financing the creation of social services:

- State budget;
- Municipal budgets;
- Private donors;
- Pre-accession programmes;
- Structural funds;
- Other donors.



Needs identification methods

- **Initial study** / collection, processing and analysis of primary data / - through various qualitative methods, monitoring, consultation;
- **Secondary study** - collecting, processing and analyzing of documents and reports, analysis of previous studies, researches, operational information;
- **Qualitative methods** -
SWOT-analysis, monitoring, consultation.



Our favorite method - **THE PUBLIC FORUM:**

**EFFECTFUL WAY FOR CITIZENS TO TAKE REAL
PART IN THR POLICY MAKING**



THANK YOU FOR THE ATTENTION

